

# The Hills Development Control Plan (DCP) 2012

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Sydney's Garden Shire  
**THE HILLS**



Part D Section 23  
Norwest Station Site

# D23

**EXHIBITION DRAFT – JULY 2019**

In Force XXXXXXXX

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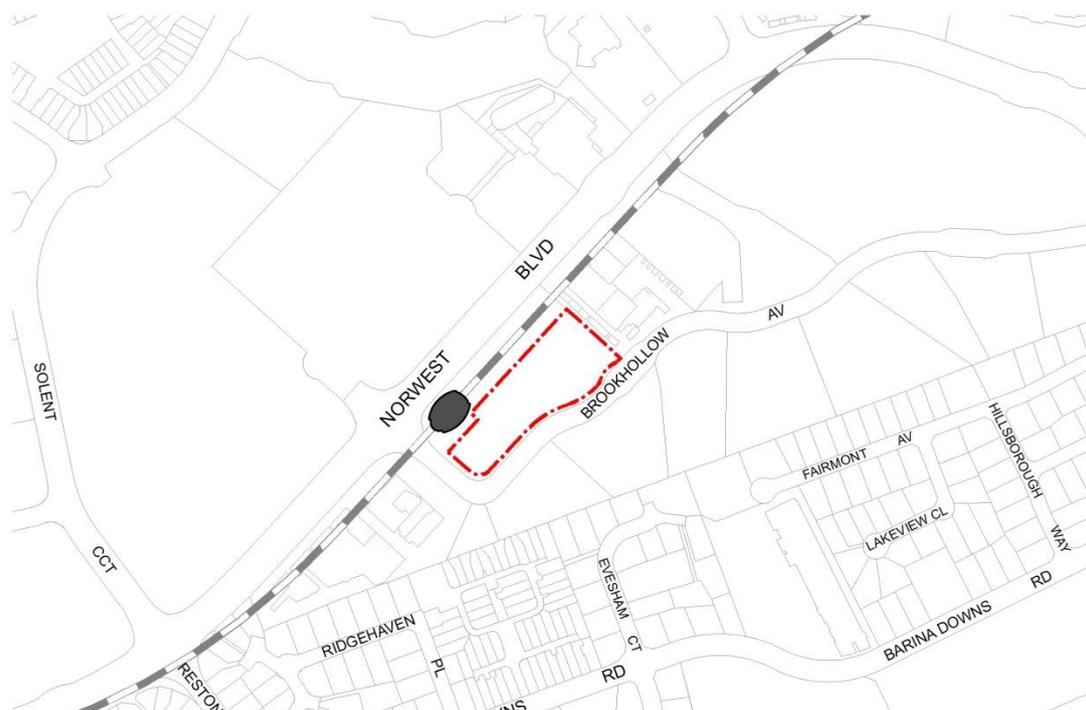
# 1 Introduction

This Section establishes a framework and controls to guide development on land adjoining Norwest Station located at 25-31 Brookhollow Avenue, Norwest.

## 1.1 Land to which this Section applies

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This section applies to land at 25-31 Brookhollow Avenue, Norwest (refer to Figure 1).



**Figure 1 Land to which this Section Applies**

## 1.2 Purpose of this Section

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The purpose of this section of the DCP is to outline the desired character, land use and built form outcomes for the subject land. It seeks to ensure development is attractive, functional, sustainable and achieves high quality urban design outcomes. It also encourages best practice transit oriented development by requiring reduced parking rates adjoining Norwest Station promoting the use of active and public transport.

## 1.3 Relationship to other Sections of the DCP

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This section forms part of The Hills Development Control Plan 2012 (DCP 2012). Development on the site will need to have regard to this section of the DCP as well as other relevant controls in DCP 2012. In the event of any inconsistency between this section and other sections of DCP 2012, this section will prevail to the extent of the inconsistency.

## 2 Urban Context

The site is located at the core of the Norwest Business Park and Norwest Precinct, immediately adjoining Norwest Station. It has an area of 9,404m<sup>2</sup> and is generally bound by Norwest Station and Norwest Boulevard to the north, Brookhollow Avenue to the west and south and existing commercial buildings to the east and further south of the site.

Norwest Business Park is currently a traditional style business park comprising a mix of commercial office and industrial type uses. A local retail centre known as 'Marketown' is located to the north of the site. The commercial areas of the business park are surrounded by a mixture of medium and high density residential uses.

The delivery of the Sydney Metro Norwest is providing a catalyst for the business park to transition into a major specialised centre containing higher employment densities, a mix of residential uses and supporting services. State and local strategic plans have identified Norwest as a strategic centre with key objectives being to retain and grow commercial activity, employment and encourage complementary retail services around Norwest Lake and the metro station. The subject site provides an opportunity to reinforce the vision for Norwest by providing high density employment and supporting retail and business services at the heart of Norwest Precinct immediately adjoining high frequency public transport.

### 3 Desired Future Character and Principles

The following principles outline the desired future character for the site:

- Future development on the site will be the tallest and most prominent built form in the Norwest Precinct reflecting the significance and prominence of the site and acting as a beacon for Norwest Station.
- Development on the site will enable a dense mix of employment generating uses which may include offices, retail and a hotel or serviced apartments to support businesses and workers in the area.
- A small scale supermarket may be provided to cater to the convenience needs of workers and commuters in the immediate vicinity.
- The public domain will be attractive, safe, functional and accessible. High quality treatments are to be provided including generous paving, integrated seating, landscaping, water features and public art.
- Pedestrian through-site links will provide ease of movement and enhance connectivity between Norwest Station and surrounding areas.
- Built form will comprise three main buildings incorporating a centrally located public plaza.
- Building heights will be varied creating visual interest in the skyline and minimising potential overshadowing impacts on surrounding properties.
- The ground plane of the development will be vibrant and attractive day and night through the provision of active uses such as cafes, restaurants and small scale retail premises.
- A seamless transition will be provided between the site and Norwest Station.
- Buildings are to create a distinct visual feature and exhibit a high standard of architectural design, materials and detailing.
- Development will achieve best practice environmental performance and climate change resilience through the use of best practice environmental design.

Images of the desired built form and layout are provided in the figures below.



Figure 2 Indicative Built Form Outcome



- 1. Norwest Station Site Entry
- 2. Common Reception lobby
- 3. Office Lobby- Lifts
- 4. Goods Lift
- 5. Station Rooftop Landscape
- 6. Outdoor dining area
- 7. Station Service Building
- 8. Retail Kiosk

Illustrative Ground Level Plan

Figure 3 Indicative Site Layout

## 4 General Controls

### 4.1 Building Height

#### Objectives

- To provide a landmark development that reinforces the significance of the site being at the core of Norwest Precinct.
- To provide a distinct and prominent built form as the beacon for Norwest Station.
- To create a visually interesting skyline.
- To minimise overshadowing within and surrounding the site.

#### Controls

- Building heights are to comply with the RLs and number of storeys shown in the figure below.

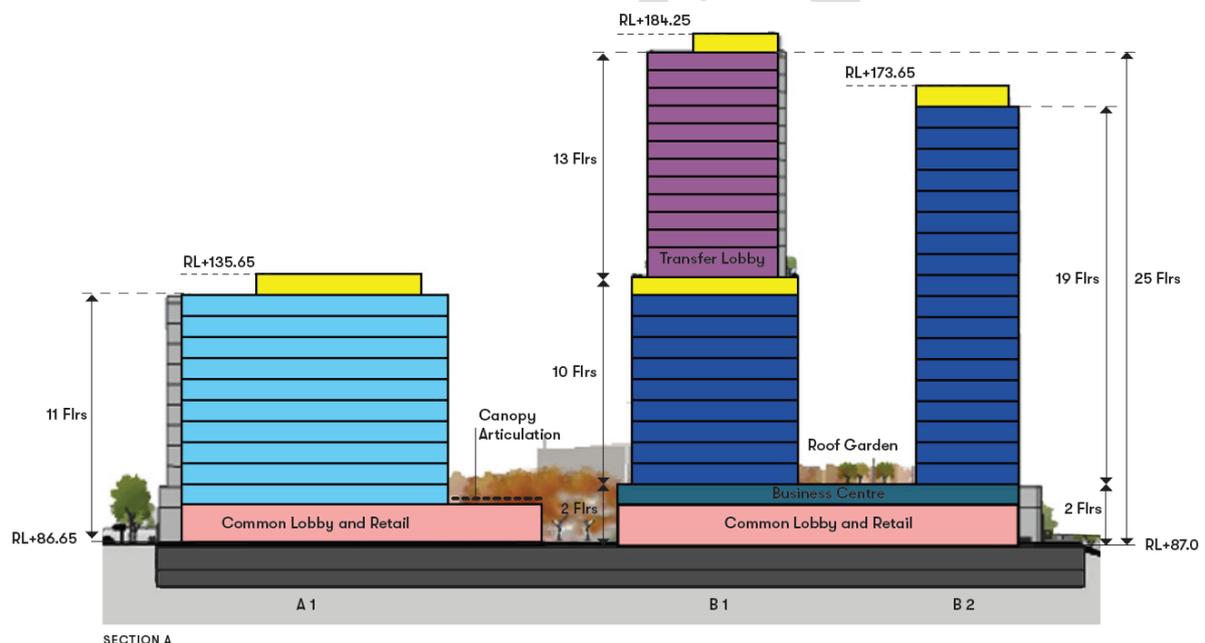


Figure 4 Indicative Building Heights

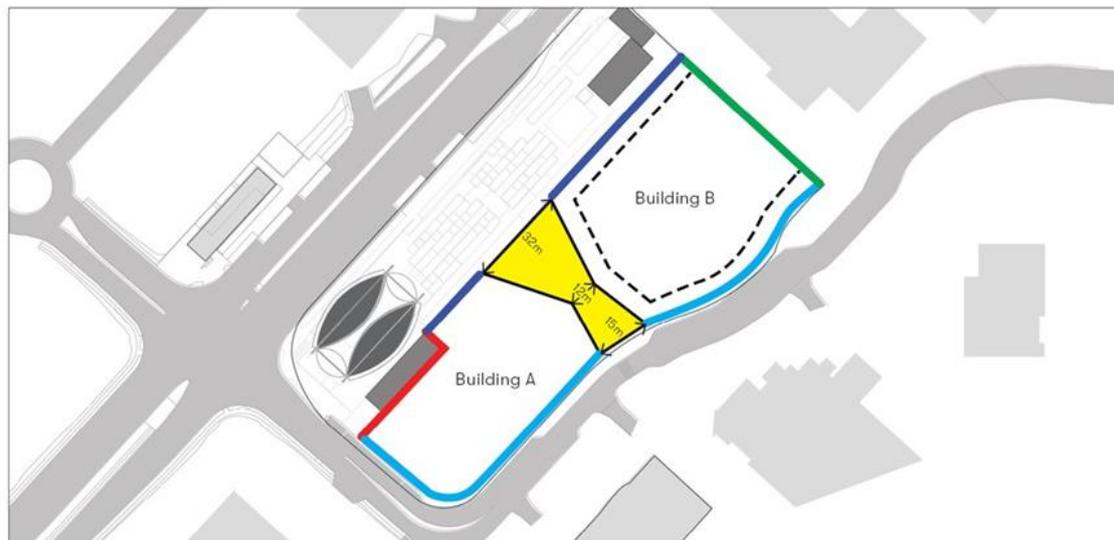
### 4.2 Setbacks

#### Objectives

- To encourage active urban edges where buildings meet the public realm.
- To provide sufficient areas around buildings for people to move freely.
- To regulate the bulk and scale of buildings.
- To protect the privacy and solar access to adjoining properties.

#### Controls

- Building setbacks are to comply with those shown in the figure below.



**SETBACK AND BUILDING SEPERATION**

- |  |  |
|--|--|
|  Setback from Station Service Building* |  6m Setback from site boundary                |
|  0m Setback from site boundary         |  2.5m Podium to tower setback for Building B |
|  3m Setback from site boundary        |  12-32m Building separation on plaza level  |

\*Setback to be determined as part of future detail design in consultation with Sydney Metro.

**Figure 5 Setbacks**

### 4.3 Active Frontages

*Objectives*

- a. To require active street frontages at key locations.
- b. To provide an attractive, safe and vibrant pedestrian environment.
- c. To encourage activity outside of commercial business hours.

*Controls*

1. Active frontages are to be provided in accordance with the active frontage map provided in the figure below.
2. Active frontages may include one or a combination of the following:
  - Shop front;
  - Cafe or restaurant if accompanied by an entry from the street;
  - Community and civic uses with a street entrance; and
  - Recreation facilities with a street entrance.
3. An active street frontage is not required for any part of a building that is used for any of the following:
  - Entrances and lobbies;

- Access for fire services; and
  - Vehicular access.
4. Where an active frontage is required, a minimum of 80% of the building frontage is to be transparent (i.e. windows and glazed doors). Clear glazing is to be provided to windows and doors.
  5. Awnings are to be provided over building entries. Continuous awnings are to be provided over the full length of active frontages.

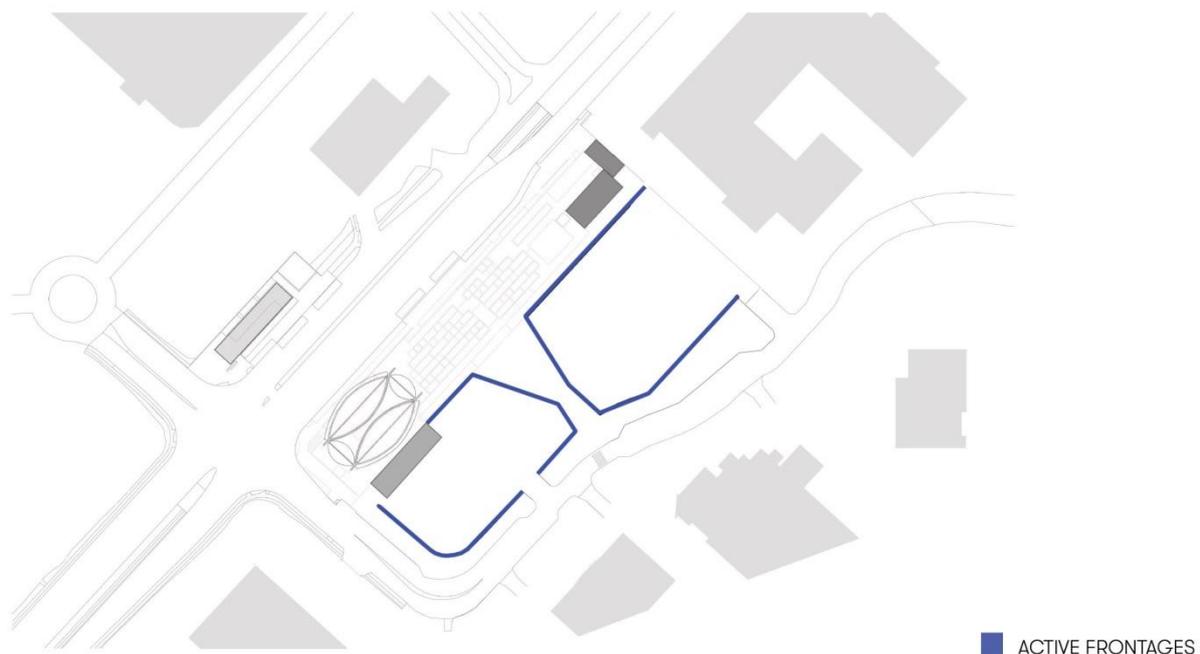


Figure 6 Active Frontages

## 4.4 Public Domain

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### *Objectives*

- a. To provide ample public space for community activity and passive recreation.
- b. To provide a highly permeable site that is easy to navigate.
- c. To enhance access and connectivity to and from Norwest Station.
- d. To integrate suitable landscaping that reinforces the urban character of the site.
- e. To enable respite from extreme heat for workers, commuters and people transiting through the site.

### *Controls*

1. The public plaza is to have a minimum area of 1,000m<sup>2</sup>.
2. Minimum separation between buildings on the plaza level shall comply with Figure 5.
3. The public plaza is to be embellished with high quality treatments including:
  - Integrated seating and other furniture;
  - Bins;

- Landscaping;
  - Public art; and
  - Water features.
4. Adequate shading and use of high Solar Reflective Index (SRI) finishes shall be incorporated into the public domain and future buildings on the site.
  5. The paving material and treatment of the public plaza and public domain areas, including footpaths, shall be the same material and treatment used for the public domain on the adjoining Norwest Station site.
  6. Signage and wayfinding is to be incorporated within the public domain where appropriate.
  7. Adequate lighting is to be provided to improve safety.



**Figure 7 Indicative Photomontage of Plaza Area**



**Figure 8 Indicative Public Plaza Layout**

### **Interface with Station Infrastructure**

#### *Objectives*

- a. To provide a sensitive interface to the adjoining station infrastructure.
- b. To ensure a seamless transition between the development and station landscapes.

#### *Controls*

1. Future development is to visually integrate with the station and where possible minimise any adverse visual impacts created by the station infrastructure through creative design, architectural features, landscaping etc.

## **4.5 Solar Access and Overshadowing**

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#### *Objectives*

- a. To provide adequate solar access to surrounding residential properties.
- b. To ensure that overshadowing does not result in significant loss of sunlight and diminish the enjoyment of public and private open spaces.

#### *Controls*

1. Development is to ensure that at least 50% of the landscaped open space of surrounding residential properties receives a minimum of 4 hours of sunlight between the hours of 9am and 3pm on 21 June.

Note: Where these areas already receive less than the minimum 4 hours, the proposed development shall not further reduce the level of solar access.

2. Development shall achieve direct sunlight to the principal usable part of the public plaza and other key public areas such as the station landscape for a minimum of 2 hours between 9am and 3pm on 21 June.

## 4.6 Wind

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### *Objectives*

- a. To allow for cooling summer breezes to move through the site.
- b. To ensure the built form does not provide adverse wind conditions which will impact upon the amenity of pedestrian comfort in public open spaces.

### *Controls*

1. Buildings shall be designed to allow the passage of cooling summer breezes through the site.
2. Wind tunnel testing is to be undertaken for the site. A detailed wind analysis is required which demonstrates the following:
  - In open areas to which people have access, the annual maximum gust speed should not exceed 23 metres per second;
  - In walkways, pedestrian transit areas, streets where pedestrians do not generally stop, sit, stand, window shop and the like, annual maximum gust speed should not exceed 16 metres per second;
  - In areas where pedestrians are involved in stationary short-exposure activities such as window shopping, standing or sitting (including areas such as bus stops, public open space and private open space), the annual maximum gust speed should not exceed 13 metres per second;
  - In areas for stationary long-exposure activity, such as outdoor dining, the annual maximum gust speed should not exceed 10 metres per second; and
  - The report is to be prepared by a suitably qualified engineer.

## 4.7 Sustainable Design

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### *Objectives*

- a. To ensure building is sustainable and minimises reliance on, and consumption of, fossil fuels and potable water supplies.
- b. Development adapts to climate change.
- c. Development contributes to quality of life, health and well-being of the community.
- d. The design, construction and operation of development minimises adverse impacts on the natural environment.
- e. Use landscape treatments to minimise urban heat island and contribute to the amenity of people using open space.

### *Controls*

1. Future development shall achieve a minimum 6 star Green Star Design and As Built rating.
2. Building operation shall achieve a minimum 4.5 star base building and tenancy NABERS Energy rating, where applicable.

3. The incorporation of green walls and roofs into the design is encouraged. Where suitable, building facades should incorporate vertical landscaping features to soften the visual bulk of buildings and to improve streetscape appeal.
4. Canopy trees are to be planted within street verges to provide shade and reduce pavement surface temperatures. Understorey planting and permeable surfaces should also be provided to reduce the extent of paved areas and to enhance the amenity of the streetscape environment.
5. Future development is encouraged to incorporate photovoltaic facades and shading devices.
6. Building designs are to:
  - Maximise the use of natural light and cross ventilation;
  - Reduce the reliance on mechanical heating and cooling through the use of eaves, awnings, good insulation and landscaping including green walls; and
  - Include energy efficient light fittings and water fittings.

## 4.8 Parking, Loading and Access

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### *Objectives*

- a. To provide sufficient car parking spaces for development while encouraging public transport use.
- b. To ensure that car parking is appropriately located and visual impacts of access and parking facilities on the public realm are minimised.
- c. To ensure that appropriate facilities are provided for bicycle parking.
- d. To ensure vehicles enter and exit developments in a safe and efficient manner.
- e. Pedestrian and cycle access to, from and through development is simple, safe and direct.
- f. To ensure that end of trip facilities such as change rooms, showers and secure areas for bicycle parking are provided.

### *Controls*

#### Car Parking

1. Car parking is to comply with the rates in the following table.

Land Use	Minimum Parking Rate
Office	1 per 60m <sup>2</sup> GFA
Retail	1 per 100m <sup>2</sup> GFA
Hotel	1 per 4 rooms

**Table 1 – Car Parking Rates**

2. All other parking requirements are to comply with Part C Section 1 – Parking of The Hills Development Control Plan 2012.
3. Electric vehicle charging infrastructure shall be provided as part of the development.
4. Driveway access to the site shall be screened as much as possible and provide an attractive address to surrounding streets.
5. The site shall be designed to maximise the safety, permeability and wayfinding for pedestrians and cyclists.

- Future development shall comply with the vehicular access and transport facilities plan provided in the figure below.



**Figure 9 Vehicular Access and Transport Facilities Plan**

- Future development shall comply with the pedestrian movement plan provided in figure below.



Figure 10 Pedestrian Movement Plan

